PRODUCT CATALOGUE 2016

DESIGNING & MANUFACTURING NURSE CALL EQUIPMENT FOR THE AGED & HEALTH CARE INDUSTRIES FOR OVER 35 YEARS

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Message from our CEO

With approximately 400 items of aged care systems, products and accessories we have for the first time decided to create separate catalogues for each of those categories.

In this catalogue we focus on those accessory items that benefit both the carer and cared-for alike.

Other catalogues deal with our leading edge hard-wired IP and ISM Long Range Wireless nurse call systems and products designed to suit Retirement Villages and high and low care Residential establishments.

With in excess of 35 years experience we like to think that we lead the field in thoughtful and pro-active designs that benefit clients and Residents alike. In particular we like to assist in providing a safe and secure living environment for the aged and frail within both their homes and within Residential Aged Care accommodation.

Over the many years our efforts have been recognized well beyond our immediate Australian and New Zealand markets and now include various overseas Aged Care Residential facilities. As in Australia and New Zealand we serve those clients via our teams of experienced and professional agents, installers and system integrators.

In conclusion, and on behalf of our Smart-Caller and Safe-Life staff I take this opportunity to thank our thousands of clients for their support.

Meanwhile if you have not previously used our products, services or technical advice we invite you to make contact in order to allow us to provide assistance in problem solving. This can hopefully include the ability to enhance the ‘duty of care’ obligations that is foremost in the minds of the health and aged care professionals.

Sincerely yours,

Paul Long
Managing Director
Paul@smartcaller.com.au

Message from our Sales Department

We strive to create cost effective solutions to the wide ranging Health and Aged Care mobility and monitoring problems. In this catalogue of such products we have provided detailed descriptions with part numbers and have shown images for each item. We can however understand that difficulty may be experienced in understanding ‘how things work’ and if our solutions will ‘suit your requirements’. We therefore have a sensible and well proven solution!

If you are planning to purchasing a device for the first time and you are still not sure it’s what you need, we are usually able to assist by offering a ‘sale or return’ arrangement with typically a 10 day trial period. There are certain terms and conditions for these trial periods so please ensure that you speak to our Sales Staff in order to benefit from this offer and to avoid misunderstanding.

When ordering it is important to identify on your purchase order the precise part number of the required product/s and if you are considering purchasing a quantity of selected items – give us a call or send us an email as quantity discounts are possible for most items.

Please do not hesitate to contact the Sales Department should you require any assistance or advice.

Yours sincerely,

Petrina Healey
Sales Assistant.
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PRODUCT DESCRIPTION

HARD-WIRED BED EXIT FLOOR SENSOR
The large floor pressure mat hard-wired is designed to immediately alert that a person had exited the bed. It is a large (1200 x 600mm) pressure mat being warm underfoot. It is waterproof and washable using a low profile, non-slip material.
With a 6.35 mm jack plug or an RJ45 connector.
Double adapter (See section III) may be required if a bedside pendant cord is also in use.
(6 month warranty)

A-MAXIMAT-01X 8 BULK PACK- Special pricing
HARD-WIRED BED EXIT FLOOR SENSORS (6 month warranty)
As above

FOLDABLE HARD-WIRED BED EXIT FLOOR MAT
This mat can be folded into 3 for easy storage and shipping. Measures 119cm x 60cm. This floor mat supplied complete with a double adaptor arrangement allowing a bell press pendant cord to also be connected to the same nurse call point.

HARD-WIRED SAFELIFE FOLDABLE BED PAD
This pressure sensitive bed exit sensor is usually placed under the Kylie mattress protector at shoulder position. Because it is intended to detect the removal of pressure it is necessary to operate in reverse to normal pressure mat devices whereby removal of pressure generates the alarm condition.
Measuring 760mm x 520mm and 520mm x 380 when folded. The low cost A-SL-BPHW-01 pad is classified as a consumable item.
The A-SL-HMON bedside control unit is a necessary accessory. For the full nurse call bed exit kit see below hardwired kits.
(6 month warranty)
I. INDUSTRY FALL PREVENTION  
AGED CARE HARDWIRED

PRODUCT DESCRIPTION

HARD-WIRED SAFELIFE CHAIR PAD
The hardwired Safelife chair pad offers the same falls detection functionality as the above bed pad however the smaller pad which is more suitable for chairs where a fall can also be suspect.
The low cost A-SL-BPHW-01 pad is classified as a consumable item.
The A-SL-HMON bedside control unit is a necessary accessory.
(6 month warranty)

BED-EXIT, CHAIR EXIT AND FLOOR MAT SENSOR CONTROLLER
This low cost monitor is an optional accessory for floor sensor mat use but is essential for a bed and chair exit sensors. The A-SL-HMON can be powered by a 9v battery (included) or by power pack.
The monitor has a default reset which requires the two buttons on the side of the monitor to be pressed simultaneously. This allows for fewer residents to attempt to reset the alarm, programmable alarm delay adjustment and volume control for the audible alert it also includes an adjustable time delay which is useful for limiting false alarm calls. It also includes a socket for connection to the bedside call-point. For operation through the nurse call system an A-GCORD is required.
The monitor has a temporary disarm which allows for a resident to be moved from a bed or chair by the carer without activating an alarm or making a noise.
The monitor comes complete with a protective rubber case and 3 mounting arrangements.

OUT OF BED PIR MOTION SENSOR WITH ON OFF SWITCH AND PLUG PACK
This small dimension Curtain PIR fits to the wall at the head of the bed in a purpose built wall mount bracket. It is easy to install and can be moved from room to room with ease. It projects an invisible beam to the end of the bed. When the resident’s legs break this beam an alarm call is generated.
Connects to all nurse call systems. Wireless versions also available. Comes complete with wall mount bracket.

NOTE. THE STANDARD CONNECTION IS 6.3MM TIP AND SLEEVE STEREO WIRED AS MONO. THIS SUITS MOST NURSE CALL SYSTEM. IF YOU HAVE DOUBT THIS TYPE OF CONNECTION IS SUITABLE OR YOU WANT TO CHECK CALL SMART CALLER FOR ADVICE

DUAL PIR - OUT OF BED CURTAIN PIR
Same as BEDEXT-PIR-01 but has dual PIRs interconnected. One each side of the bed
Suitable for beds that can be accessed from either side, (not against a wall) Comes with a power pack wall mounting brackets and an in Line ON/OFF switch located where it connected to the call point. Comes complete with 2 wall mount brackets.

NOTE. THE STANDARD CONNECTION IS 6.3MM TIP AND SLEEVE STEREO WIRED AS MONO. THIS SUITS MOST NURSE CALL SYSTEM. IF YOU HAVE DOUBT THIS TYPE OF CONNECTION IS SUITABLE OR YOU WANT TO CHECK CALL SMART CALLER FOR ADVICE
I. INDUSTRY FALL PREVENTION

HARDWIRED

PRODUCT PART NUMBER

HARD-WIRED BED PAD

This pressure sensitive bed exit sensor is usually placed under the Kylie mattress protector at shoulder position. Because it is intended to detect the removal of pressure it is necessary to operate in reverse to normal pressure mat devices whereby removal of pressure generates the alarm condition.

Measuring 760mm x 510mm the low cost BPLB-01 pad is classified as a consumable item.

The A-BME-03 bedside control unit is a necessary accessory. For the full nurse call bed exit kit see below hardwired kits.

(6 month warranty)

CHAIR EXIT PAD

Where a chair is in close proximity to a call-point this chair exit sensor can be hard-wired to its BME-03 controller (listed below). It will trigger an alarm along with audible tone in the event of the resident leaving or falling from the chair.

The A-BME-03 bedside control unit is a necessary accessory. For the full nurse call bed exit kit see below hardwired kits.

(6 month Warranty)

BED-EXIT AND CHAIR EXIT SENSOR CONTROLLER

This low cost monitor is an optional accessory for floor sensor mat use but is essential for a bed and chair exit sensors. The A-BME-03 requires power and has a plug-pack socket and a battery compartment.

With its reset button, programmable alarm delay adjustment and volume control for the audible alert it also includes an adjustable time delay which is useful for limiting false alarm calls. It also includes a socket for connection to the bedside call-point. For operation through the nurse call system an A-GCORD is required.
I. INDUSTRY FALL PREVENTION

HARDWIRED

PRODUCT PART NUMBER

SAFELIFE FOLDABLE HARDWIRED BED PAD KIT
KIT CONTAINS: 1X FOLDABLE HARDWIRED BED PAD, 1X BED PAD MONITOR, 1X POWER SUPPLY, 1X MALE TO MALE CORD, 1X DOUBLE ADAPTER, 1X MONITOR SOFT COVER AND BRACKETS
COMPLETE FOR NURSE CALL OPERATION

A-SL-BPHW-KIT

SAFELIFE HARDWIRED CHAIR PAD KIT
KIT CONTAINS: 1X SAFELIFE HARDWIRED CHAIR PAD, 1X CHAIR PAD MONITOR, 1X POWER SUPPLY, 1X MALE TO MALE CORD, 1X DOUBLE ADAPTER, 1X MONITOR SOFT COVER AND BRACKETS
COMPLETE FOR NURSE CALL OPERATION

A-SL-CPHW-KIT

HARDWIRED BED PAD KIT
KIT CONTAINS: 1X HARDWIRED BED PAD, 1X BED PAD MONITOR, 1X POWER SUPPLY, 1X MALE TO MALE CORD, 1X DOUBLE ADAPTER, 1X MONITOR SOFT COVER
COMPLETE FOR NURSE CALL OPERATION

A-NC-BPLB-KIT

HARDWIRED CHAIR PAD KIT
KIT CONTAINS: 1X HARDWIRED CHAIR PAD, 1X CHAIR PAD MONITOR, 1X POWER SUPPLY, 1X MALE TO MALE CORD, 1X DOUBLE ADAPTER, 1X MONITOR SOFT COVER
COMPLETE FOR NURSE CALL OPERATION

A-NC-BPSC-KIT
II. INDUSTRY FALL PREVENTION
WIRELESS

PRODUCT PART NUMBER

PRODUCT DESCRIPTION

CORDLESS FLOOR MAT MONITOR
This cordless product is designed to immediately alert that a person had exited the bed. It is a large (1200 x 600mm) pressure mat being warm underfoot. It is waterproof and washable using a low profile, non-slip material.
It has an ‘out-rigger’ press-stud pocket that will allow the insertion of an A-CL-433M-TX transmitter module.
Under this part number no transmitter is supplied. Use this part number to purchase replacement floor mats.
Required items see A-CL433-TX and A-CBM-02.
Also see Complete nurse call kit below.
6 month Warranty

CORDLESS BED EXIT PADS
This pressure sensitive bed exit sensor is usually placed under the Kylie mattress protector at shoulder position. Because it is intended to detect the removal of pressure it is necessary to operate in reverse to a normal floor mat devices whereby removal of pressure generates the alarm condition.
By placing a CL433-TX transmitter module within the special neck envelope section of the pad this pressure sensitive bed exit sensor uses wireless communication and avoids cables across the floor.
Measuring 760mm x 510mm the CBP-01 pad is classified as a consumable item having a 12 month life expectancy and 6 month warranty.
Required items see A-CL433-TX and A-CBM-02.
Also see Complete nurse call kit below. (6 month warranty)

CORDLESS CHAIR EXIT PADS
This chair pad is used on the cushion of chairs and wheel chairs of falls risks. Can be used on paradise chairs and recliners and lift chairs.
Under this part number it includes no transmitter and is the part number to use for supply of replacement pads.
Like the bed sensor it is an easy to clean non-allergenic soft PVC material printed with detailed instructions.
Required items see A-CL433-TX and A-CBM-02.
Also see Complete nurse call kit below. (6 month warranty)
PRODUCT DESCRIPTION

CORDLESS MAT/PAD TRANSMITTER
Fits within Floor, Bed and Chair sensor transmitter enclosure and triggers alert signal. Communicates with A-CBM bedside controller.
It uses a Lith-ION long life battery with 12 month life expectancy covering approximately 50M range.
Two of these transmitters can be programmed into an A-CBM monitor so that two pads can be in use at the onetime simply by identifying alarms by Pad 1 or Pad 2.
This new model will now go into sleep mode when not in use extending battery life.
Battery condition is monitored via the bedside control unit.

RECEIVER/CONTROLLER FOR CORDLESS (WIRELESS) SENSOR PADS.
Dual pad monitoring capability.
This monitor can be powered by 3 X AA batteries or plug-pack.
The CBM is a universal dual controller whereby it suits cordless bed, floor and chair sensors.
The CBM has an adjustable audible alert. It provides the capacity not only to operate as a Single monitor, but also can operate with 2 cordless products (i.e. cordless chair pad and cordless bed pad). The mobile capability allows for a carer to take the CBM on routine jobs or leave stationary at a nursing station within a 50 metre radius of the pads.
Item requires GCORD to allow for nurse call operation
Also see Complete nurse call kit below.

PULL STRING MONITOR
The Pull string monitor with magnet is an affordable unit which is used to detect a resident attempting to leave a chair or bed unassisted.
The alligator clip discreetly attaches to the resident’s clothes.
When the resident pulls away from the direction of the monitor the monitor will alert with an audible tone.
Pull string replacements are available see page 12.
II. INDUSTRY FALL PREVENTION

WIRELESS

PRODUCT PART NUMBER

PRODUCT DESCRIPTION

WIRELESS FLOOR MAT KIT
KIT CONTAINS: 1x cordless floor mat, 1x cordless mat transmitter, 1x power supply, 1x male to male cord, 1x double adapter, 1x monitor

COMPLETE FOR NURSE CALL OPERATION
FOR PRODUCT DESCRIPTIONS SEE INDIVIDUAL ITEMS ABOVE

WIRELESS BED PAD KIT
KIT CONTAINS: 1x cordless bed pad, 1x bed pad transmitter, 1x bed pad monitor, 1x power supply, 1x male to male cord, 1x double adapter, 1x monitor soft cover

COMPLETE FOR NURSE CALL OPERATION
FOR PRODUCT DESCRIPTIONS SEE INDIVIDUAL ITEMS ABOVE

WIRELESS CHAIR PAD KIT
KIT CONTAINS: 1x cordless chair pad, 1x chair pad transmitter, 1x chair pad monitor, 1x power supply, 1x male to male cord, 1x double adapter, 1x monitor soft cover

COMPLETE FOR NURSE CALL OPERATION
FOR PRODUCT DESCRIPTIONS SEE INDIVIDUAL ITEMS ABOVE
SPARE MAXI MAT BREAK CORD
The Maxi Mat cord has a weak Link Break Cord. If this cord becomes damaged you can simply replace the Break Cord and not replace or service the mat.

Y CABLE FOR THE FOLDABLE FLOOR MAT
For foldable floor mat (MAXI-MAT-FM)

REPLACEMENT PULL STRING FOR A-PSM-01 PULL STRING MONITOR

CARER MAGNETIC KEY-RING CANCEL KEY (RECOMMENDED PART)
No Cura based system should be without a number of these inexpensive key-ring magnets. They are used to activate or deactivate the wireless tags and to cancel active alarms at the Door Alert strip sensor and similarly cancel alarms generated by other various equipment items.

Suggest purchase a few of these as they are used extensively as a low cost means of resetting (cancelling) alarm conditions
Simply touch the correct location to switch on a resident’s wireless tag or to reset an alarm in the strip or other sensor.
III. FALL PREVENTION

SPARES AND ACCESSORIES

PRODUCT PART NUMBER

PRODUCT DESCRIPTION

CBM AND BME MONITOR SILICON COVER
The silicon cover adds protection to the monitor/receiver. The silicon cover is compatible with the A-CBM-02 and the A-BME-03.

A-NBC-01

CBM AND BME MONITOR WALL MOUNT BRACKET
The wall mount bracket is made of durable ABS plastic. The wall mount bracket is easy to install and maintenance is simple as the bracket is easy to clean. This unit has no sharp edges and is a light white colour to suit any aged care decor.

A-CBM/BME-WM

BRACKET FOR BED-EXIT PIR
The Bed exit PIR bracket adds durability to the A-BEDEIXT-PIR-01 & 05. As the Bed exit PIR can be a portable item, facilities may choose to purchase extra wall mount brackets leaving the other wall mount bracket on the wall required the next time. The Bed exit wall mount bracket has been designed by Smart Caller and is Australian made.

A-BEDEEXIT-PIR-WM

CBM AND BME MONITOR POWER SUPPLY
Power supply for all Cura 1 monitors A high quality plug-pack to suit all Cura Monitoring units.

A-CBM/BME-PP
IV. ACCESSORY PRODUCTS

PENDANTS

PRODUCT PART NUMBER

PRODUCT DESCRIPTION

BARREL GRIP PENDANT
This ergonomically designed pendant is sleek with a moulded grip handle for easy use amongst elderly residents

A-BARREL-GRIP-02

PROFESSIONAL VERSION BLUE-PHONE/HP3 PENDANT (GREY)
This is the standard issue waterproof pendant (as supplied with the HD4 Dialler). Being a Grey coloured Pendant for Medical applications.
The pendant can be opened to change the battery (Panasonic lithium battery).
This pendant is also used to trigger Smart Caller call points remotely.
This is the standard issue product supplied with all Emergency phones and diallers.

A-BP-PET-304-GRA

TEAR DROP HANDLE PENDANT CORD
3 or 5 metre pendant nurse call pendant.
With tear

A-PC731

PRESSURE PAD (PADDLE) CORD PENDANT
Low profile pressure pad with large and slight pressure activation surface to suit hand, arm or knee operation.
drop hand grip and alligator clip

A-K3820-3M
IV. ACCESSORY PRODUCTS

PRODUCT DESCRIPTION

WIRELESS BEDSIDE PENDANT SYSTEM -304MHZ
This unit allows a 304Mhz wireless pendant or any other wireless sensor or device to trigger bedside (or other) call-points. It is particularly useful to allow residents who are inclined to fall to carry or wear a personal emergency transmitter (PET).
It can similarly be used with other wireless transmitter devices such as a PIR, Door Reed, Bed-Wet (Enuresis) Sensor or other device where the portability of wireless is desired.
It includes a plug-pack jack in case power cannot be supplied from behind the call-point. The standard version includes a fully enclosed 45mm deep box.
Suits wireless trigger connection to ‘Other Brand’ hard-wired call-points.

PENDANT CORD WITH 6.3MM JACK 3M
This pendant has a robust cable and sealed cord-grip section along with a right-angled 6.3mm jack, however, this version has a distinct button press (tactile) feel and sound response as to reassure the resident/patient that the call has been activated.

PENDANT CORD WITH LIGHT SWITCH BUTTON
Designed to accommodate low voltage light control switching as well as the tactile call function.

Note. To use the yellow light switch button as intended it is important to note that a special version of the bedside call-point will be required. See SPC-H-LIGHT.
IV. ACCESSORY PRODUCTS

PENDANTS

PRODUCT PART NUMBER

PRODUCT DESCRIPTION

SINGLE BUTTON WATERPROOF SILICON CORD PENDANT
This sealed pendant is waterproof, suitable for dip sterilization, unbreakable and uses anti bacterial and anti-fungal materials. Its ergonomic design suits left and right hand grip and has a Braille imprint for visually impaired residents/patients.

TWO BUTTON WATERPROOF SILICON CORD PENDANT
Whereas all other cord pendants use the tip and sleeve of the tip-ring and sleeve 6.3mm jack, this version uses ring and sleeve (sleeve is common) for the purposes of allowing the resident to switch the light on and off via the cord pendant.

Note. To use the yellow light switch button as intended it is important to note that a special version of the bedside call-point will be required
See SPC-H-LIGHT faceplate

REMOTE WRIST BAND PENDANT
The remote wrist band transmitter will operate as a call device in an area such as a residents room where the Smart Caller
DUAL ‘IN-LINE’ LOW PROFILE 6.3MM ADAPTOR
This range of dual in-line socket connections allows connection to the call-point socket whilst also allowing connection of multiple devices. For example the 2-way adaptor would accommodate the normal over-bed cord pendant plus perhaps a floor mat or a combination of two devices that may be required from time to time.

DUAL ‘IN-LINE’ LOW PROFILE 6.3MM ADAPTOR
ADAP-02-G (Green) Suit Smart Caller and Advance Care
This range of dual in-line socket connections allows connection to the call-point socket whilst also allowing connection of multiple devices. The robust plastic moulding body allows for two jack plugs to be connected to the one call point.
For wiring queries, please call the Smart Caller Sales team.

DUAL ‘IN-LINE’ LOW PROFILE 6.3MM ADAPTOR
ADAP-02-P (Pink) Suit Questek, Care-tech
This range of dual in-line socket connections allows connection to the call-point socket whilst also allowing connection of multiple devices. The robust plastic moulding body allows for two jack plugs to be connected to the one call point.
For wiring queries, please call the Smart Caller Sales team.

DUAL ‘IN-LINE’ LOW PROFILE 6.3MM ADAPTOR
ADAP-02-W (White) dedicated mono sites.
This range of dual in-line socket connections allows connection to the call-point socket whilst also allowing connection of multiple devices. The robust plastic moulding body allows for two jack plugs to be connected to the one call point.
For wiring queries, please call the Smart Caller Sales team.

TRIPLE ‘IN-LINE’ LOW PROFILE 6.3MM ADAPTOR
This range of dual and triple multiple in-line socket connections allow non protruding connection to the call-point socket whilst also allowing connection of multiple devices. For example the 3-way adaptor would accommodate the normal over-bed cord pendant plus perhaps a floor mat located each site of the bed or a combination of three separate devices as may be required from time to time. (3-way adaptor illustrated)
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| A-GCORD-01          | INTERCONNECTING CORD WITH TWO 6.3MM MALE JACKS TO CONNECT CONTROLLER TO CALL-POINT SOCKET  
Will interconnect a Safelife or Cura controller to the bedside call-point which uses a 6.3mm socket. |
| A-PEND-EXT-LEAD     | EXTENSION LEAD TO EXTEND PENDANT CORD WITH 6.3MM JACK TO SUITE 6.3MM CALL-POINT SOCKET  
Flexible extension leads with 6.3mm Socket and 6.3mm Plug.  
Standard lengths 1M, 2M & 3M or to customer order. ([X] In part number to identify required length. |
VII. SEIZURE ALARMS

PRODUCT DESCRIPTION

SEIZURE AND DISTRESS SENSOR
This control unit includes a low profile sensor that fits under the mattress and detects shaking or jerking movement of the sleeping person and a microphone and audio analytical circuit to detect noises that the detection circuit deems to be the result of resident/patient distress. Sensitivity controls exist for levels of mattress shaking and microphone sensitivity control. It includes power on/off light and switch plus a detect threshold level LED light to assist in set-up of sleeper’s movement during a typical tonic/clonic (grand mal) seizure. With closing contact alert and wireless transmitter trigger an extremely wide range of alerting accessories is possible. Accessories include most of those items shown within Sections 9, 10, 11 & 12 plus facilities included within the various Emergency-call and nurse-call systems and sub systems described in alternative catalogues. Unless connected to nurse-call power source this controller will require 12v dc plug-pack (not included) and includes up to 24 hour battery back-up.

SEIZURE MONITOR WITH FALLS DETECTION
This bed monitoring system will detect and trigger alarms should the system detect periods of shaking or jerking movements such as those encountered by persons inclined to suffer fits such as tonic/clonic (grand mal) seizures. It also detects & triggers an alert if it detects sounds that are analysed as being sounds of distress. SEIZURE ALERT-01, as configured under this Part Number and illustrated will also raise an alarm should the patient exit the bed. With easy to use controls the Seizure Alert Monitor will send a wireless signal to the chosen receiving device/s, in this case (as illustrated) to a centrally located 433Mhz wireless receiver with alert tones, and/or will send the wireless signal to one or more personal pagers in addition to closing a contact for triggering a nurse-call or phone/dialler emergency-call system.
8. DECT PHONE SYSTEMS

PRODUCT PART NUMBER

D-7620

PRODUCT DESCRIPTION

7620 DECT PHONE
The Spectralink 7620 is a ruggedized and durable phone; it is designed to meet the needs in harsh aged care environment. The handset is subscribed to the KWS server and is able to accept commands as per designated by the facility. With the long life battery which will last up to 118 hours which is suitable for the fast paced aged care industry. Complete with the duress button function, silent mode which is popular amongst after hour’s staff, and other easy to use functions, the 7620 has a 1 year warranty.

D-7740

7740 DECT PHONE
The Spectralink 7740 is a ruggedized and durable phone. This is the deluxe model and is amongst the highest range of Dect phones. It is designed to meet the needs in harsh aged care environment. The handset is subscribed to the KWS server and is able to accept commands as per designated by the facility. With the long life battery which will last up to 128 hours which is suitable for the fast paced aged care industry. Complete with the duress button function, silent mode which is popular amongst after hour’s staff, and other easy to use functions, the 7740 has a 1 year warranty.

ZTE T83 TELSTRA DAVE
The very first Telstra rugged phone to be equipped with a touch screen. Two important features make the ZTE T83 Telstra Dave ready for the rough and tumble of outdoor living. One, its IP67 waterproof to one metre. Its 4 inch capacitive touch screen is made of Gorilla Glass, a toughened glass that can handle dust more easily than your average glass.

The ZTE T83 Dave features a Blue Tick. It is a 4G LTE handset, which means that it provides great coverage in both metro and rural areas. What’s more, storage space is ample, in the form of 4GB of flash memory and the possibility of up to 32GB micro SD storage.
THE 76-SERIES CHARGER WITH USB PORT
The stand charges the battery within the handset. The 76-Series handset continues all functionality including the speaker and keypad. The included USB port may be used to service the handset, such as the initial programming, updating firmware, etc. When the battery is at maximum charge, the battery will last up to 23 hours (talk time) and 118 hours in standby mode.

THE 77-SERIES CHARGER WITH USB PORT
The stand charges the battery within the handset. The 77-Series handset continues all functionality including the speaker and keypad. The included USB port may be used to service the handset, such as the initial programming, updating firmware, etc. When the battery is at maximum charge, the battery will last up to 23 hours (talk time) and 118 hours in standby mode.

THE 76 SERIES BELT CLIP
The 76 series belt clip allows for staff to ensure that the 76 series Dect phone is securely fastened a belt, which will minimise damage to the Dect phone and allow staff to operate with free hands.

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<tr>
<th>PRODUCT PART NUMBER</th>
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<tbody>
<tr>
<td>76 SERIES SILICON CASE</td>
<td>The 76 series silicon case allows the dect phone to undertake more bumps and knocks that may occur in daily operation. Made from Ruggedized Healthcare Grade Silicone this silicon case is an optional yet recommended accessory for Dect phone 7620.</td>
</tr>
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<td>D-76XXSILCASE</td>
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</table>
**PRODUCT DESCRIPTION**

**A-PAGER-7950-VHF/ UHF 2-LINE LARGE SCREEN PAGER**

This model POCSAG alphanumeric belt pager offers a good quality robust pager. It includes holster, handbook and battery. Having eight addresses (cap codes) it has 4 beep tone cadences to identify the incoming event and priority and includes flashing back-light and user selectable vibrator function.

A heavy duty silicon holster and/or Bungee cord options are also available.

**A-PAGER-8000-VHF/ UHF FOUR OR EIGHT LINE ALPHANUMERIC DISPLAY**

This model has a Four or eight line alphanumeric display. Specially designed IP67 waterproof/dustproof durable plastic enclosure, up to 80 days of battery life, blinking unread reminder LED and up to eight cap codes. The pager 8000 is programmable by hand, over the air (OTA) commands, or USB software.

Priority override – override silent/vibrate mode for code calls or critical alarms.

**SILICON/RUBBER CASING FOR 7950 PAGER.**

Comes in Black Red Green & Pink.

Limited colours in stock but can order preferred colours.
PROTRAC ID WANDERING ALERT SYSTEM
The Australian made system is complimentary to all nurse call systems in any size facility.
Allowing up to 100 wrist tags to be worn at any one time the wandering alert system is discreet and versatile.
The antenna which resembles a piece of Perspex can be mounted above the door and painted if desired otherwise placed inside the ceiling cavity. The Protrac wrist tags have been designed with longevity in mind. Using a low powered radio frequency, the wrist pendants will have a 3-5 year life span.
Unlike other wandering systems where wandering wrist tags are disposable after the first year are more expensive and complex to program.
The Protrac ID wandering system must be installed by a qualified Smart Caller installer, please call for your quote.
PROFESSIONAL BLUE-PHONE INCLUDING PENDANT
This professional home based medical/ emergency phone alarm is the ideal solution for those who are concerned about loved ones with medical conditions where the resident is restricted to the home without full time 24/7 care. This alarm model includes voice annunciation, Talking Clock, Ademco professional monitoring plus voice-to-voice monitoring. It also includes a highly featured home security facility and will accommodate a useful accessories including entry and exit alarms, front door strobe-light, smoke detectors etc.

It includes plug-pack, line cord, handbook and one grey waterproof pendant. Please note, this model is suited to monitoring via a professional monitoring service. Professional monitoring incurs monthly and installation fees and is carried out by professional monitoring services. For further information regarding professional monitoring services, please call the Smart-Caller sales team.

DOMESTIC VERSION BLUE-PHONE, INCLUDING PENDANT
This domestic version home based medical/ emergency phone alarm is the ideal solution for those who are concerned about loved ones with medical conditions where the resident is restricted to the home without full time 24/7 care. This model includes voice annunciation and is delivered with a special code that limits it operation to domestic “family caring” applications where it will communicate voice to voice with up to 8 destinations the last of which can be the 000 Emergency Service if preferred. The Blue phone is the ideal application where family, friends and/ or neighbours are able to respond to an alarm call. The domestic blue phone allows independence in the home with no ongoing monitoring fees. This version phone can be upgraded to the professional model at any time and at no extra cost. The Blue phone comes standard with plug-pack, line cord, handbook and one pendant.

HP4 BLUE PHONE INCLUDING PENDANT AND 3G MODULE
Due to NBN inability to provide a battery back-up capability to its UNI-V domestic connections it has been necessary to provide a 3G module upgrade to existing HP4 phones. The HP4 phone has, since its inception included the SIM card holder and other connection requirements. It is therefore necessary to return the phone for upgrade should 3G backup be required.

HP5-3G BLUE PHONE INCLUDING PENDANT AND THE 3G MODULE
As above but supplied new from stock with the 3G module installed.
<table>
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<tr>
<td>HD4 SMART DIALLER PROFESSIONAL INCLUDING PENDANT</td>
<td>This model differs from its competition in almost every aspect. One significant difference is its aesthetic design, which makes it ideally suited to wall or desk mounting in addition to the traditional under phone placement if required. It uses the highly developed with top mounted speaker for maximum quality voice communication. Programming is made easy by the use of the adjacent normal telephone keypad and comprehensive remote programming is also possible. Please note, this model is suited to monitoring via a professional monitoring service. Professional monitoring incurs monthly and installation fees and is carried out by professional monitoring services./ For further information regarding professional monitoring services, please call the Smart-Caller sales team. Plug-pack, handbook, line cord and single pendant included. See Accessories for wall-mount bracket.</td>
</tr>
<tr>
<td>SMART DIALLER DOMESTIC INCLUDING PENDANT</td>
<td>This domestic version home based medical/ emergency Under phone alarm is the ideal solution for those who are concerned about loved ones with medical conditions where the resident is restricted to the home without full time 24/7 care. This model includes voice annunciation and is delivered with a special code that limits it operation to domestic “family caring” applications where it will communicate voice to voice with up to 8 destinations. It will not communicate with on-site or community based professional monitoring centres (unless upgraded) but is approved to communicate with 000 Emergency-Services subject to being a last resort contact and subject to using a certain format in the outgoing announcement. The Smart dialler is the ideal application where family, friends and/ or neighbours are able to respond to an alarm call. The domestic Under phone dialler allows independence in the home with no ongoing monitoring fees. It includes plug-pack, line cord, handbook and one pendant.</td>
</tr>
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</table>
3G GPS/GPRS TRACKER AND TWO WAY COMMUNICATIONS UNIT

Irrespective of the application being a Farmer working his tracker in the field or an aged resident having absconded from safe perimeter containment or perhaps a staff member visiting domestic residents at night, this low cost personal tracking device will identify the location of that person within approximately 15M. This is achieved by use of a combination of GPS and GSM technologies. The Safe life pendant has excellent GPS locating. The tracker is effectively a mobile phone with inbuilt GPS satellite navigation positioning capabilities. The Safe-Life Pendant operates by SIM card. The SIM card with its identifiable phone number will send an SMS to up to 5 emergency contacts in the event that the SOS button is pressed. The emergency contacts will receive the SMS “SOS HELP”. The message can be programmed to display the name of the person. Within this message Smart phone recipients will also receive an internet hyperlink which once opened can identify the location of the person requiring assistance within an approximate 15 meters. The first recipient to call into the pendant will receive voice to voice communication via the pendants excellent speaker and microphone. SIM cards are available from Smart Caller, however plans and monetary credit must be provided by the user.

This model can also be monitored by a professional 24/7 monitoring service. Please speak to the Smart Caller sales team for further information.

DOCKING STATION FOR 3G GPS/GPRS TRACKER
The SAFE LIFE PENDANT is now easier to use than ever. The new safelife pendant docking station is ideal for those users to minimise low battery. The station is simply plugged into an ordinary power point. The docking station will show a low lit LED light when the unit has power, The LED will illuminate brighter once the pendant is inserted for charging.
**PROFESSIONAL VERSION BLUE-PHONE/HP3 PENDANT (GREY)**

This is the standard issue waterproof pendant (as supplied with the HD4 Dialler and HP4 Blue phone). Grey coloured Pendant with iridescent (glow in the dark) button for medical applications. Use this version for all HP4, HD4 and other 304Mhz 24-bit wireless applications.

All versions include user replaceable 3.3v Lithium batteries and no special tools are required. Low battery reporting occurs at 2.63v via the HP4 and HD4.

This is the standard issue product supplied with all Emergency- call phones and diallers.

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**MULTIPURPOSE PERSONAL EMERGENCY TRANSMITTER (PET)**

Water proof 304Mhz wrist strap transmitter (which includes a neck chain). This model offers the benefit of both wrist strap and necklace solution for both Independent Living and low-care/ High Care applications.

This pendant can be provided as an alternative with the HP4 and HD4.

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**SPECIAL CODE FOR GREY PENDANT**

Service cost to provide specific transmitter code to use within a professional nursing home environment to provide a wireless room or staff duress.

Provide special Pendant Transmitter address code for any new supply BP-PET transmitter.

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**WIRELESS CALL-POINT**

Call only waterproof call point. Recommended for use with Blue-Phones and Smart Diallers where cancel should be via the phone/dialler cancel button.

Perfectly suited to ensuite bathrooms (silicon recommended) or placed throughout an independent living unit where a pendant may not be in use.
PRODUCT PART NUMBER

MULTICODE HARD-WIRED INPUT CONTROLLER 9 CHANNEL
This hardwired 9 channel transmitter is hard wired to slave call points with
the battery backup via the HP4 Blue phone or HD4 Dialler.
This allows for each slave call point to have an individual identity i.e. Men’s
bathroom, Ladies bathroom, Community centre etc.
This is an innovative solution for a retirement village or small hospice
environment.

IN-LINE MULTICODE - PLUG AND PLAY
This Multicode is best described as an in-line units where as connection at
one end is directly to the HD4 Dialler or Blue phone and the line and
hardwired inputs connect at the other end. This unit comes complete with
battery back-up and is powered via the HD4 Dialler or Blue Phone.

WALL-MOUNT TO SUIT BLUE PHONE HP4 AND SMART DIALLER HD4
Due to entry of power connection on the phone base, standard wall
mounting brackets will not suit HP3 phones. It is therefore necessary to
purchase this item if wishing to wall-mount the product.

PRODUCT DESCRIPTION

P-MULTICODE-09-NB

P-MULTICODE-09-BR
(With Battery back-up and RJ Connector)

P-WMB-BLUEPHONE
Wall mount to suit Blue Phone HP3, HP4
PRODUCT PART NUMBER

PRODUCT DESCRIPTION

WIRELESS DOOR REED SWITCH
Due to the normal requirement for the sensor to be mounted above the door it is supplied with a plug-pack and an ‘in-line’ on-off switch with LED indicator which will apply power to activate the device.

A-DOOR-REED-304M

KEY-SAFE CABINET WITH COMBINATION LOCK ACCESS
This is a most desirable accessory for any domestic situation where a person may be at risk and wishes to allow authorized persons access without compromising home security issues.

Accordingly is a regular accessory item for our range of Emergency-Call phones and diallers whilst also having many similar and general applications such as school kid access.

A-KEYSAFE-01

HANDLE KEY SAFE
The handle key safe provides alternative to the standard wall mount key safe.
Mountable to a railing, pipe, door handle etc.

A-KEYSAFE-02

PORTABLE GENERAL PURPOSE WIRELESS TRANSMITTER WITH 6.3MM SOCKET
This model is intended to be used with floor mats, and other sensor and/or trigger devices that are fitted with a 6.3mm stereo plug (as used for over-bed cord pendants).

It includes an integral and replaceable lithium battery and is contained in a cabinet 90 x 45 x 35mm.

A-PTX304-GP-01
BATTERY OPERATED SMOKE DETECTOR INCLUDING PET-PCB
WIRELESS TX
Firetronics Ionization type battery operating smoke detector including fitted 304 Mhz transmitter module using smoke detector’s battery supply

Note GST is applicable to smoke detectors.

240V OPERATED SMOKE DETECTOR MODIFIED TO TAKE PET-PCB
WIRELESS TX
Firetronics ionization type 240v AC operating smoke detector with NiMH battery backup and including a fitted 304Mhz transmitter using the smoke detector’s battery supply.
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<tr>
<td>A-BAT-LITH-2032</td>
<td>Panasonic Lithium 3v Batteries to suit all Pendants, call-points and similar</td>
<td>P-CURLY-CORD HP3</td>
<td>Handset Curly cord suit HP3 Phones</td>
</tr>
<tr>
<td>A-PENDANT-LANYARD</td>
<td>Replacement Pendant lanyard for Smart-Caller Wireless Pendants</td>
<td>P-LINE-CORD-6W</td>
<td>6-Wire Line Cord (RJ12-RJ12)</td>
</tr>
<tr>
<td>P-LINE-CORD</td>
<td>Standard Line cord to suit HP1, HP2, HP3, HD3 &amp; HD4 Phones and Diallers These are standard issue line cords identical to those supplied with the original equipment.</td>
<td>P-HP4-PP-RJ</td>
<td>Spare rower pack for HP4/HD4</td>
</tr>
<tr>
<td>(Standard issue)</td>
<td></td>
<td>WITH RJ CONNECTION</td>
<td></td>
</tr>
</tbody>
</table>

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