EMERGENCY CALL FOR INDEPENDENT LIVING UNITS







Exceeds AS4607 PERS "Personal Emergency Response Systems" compliance

NBN fibre Connection compatible

EASY TO INSTALL

15 Years Life Expectancy

Suitable for any monitoring option

Unsurpassed 2 way voice contact in an alarm condition

The only emergency call telephone that is Australian Standard AS4607 Compliant

The only emergency call telephone that is Australian Standard AS4607 Compliant also being Australian made and supported. Backed by more than 36 years experience and knowhow by Smart Caller Pty Ltd, manufacturers of nurse call systems.

This is a premium product offering a very affordable all in one solution for providing emergency call to ILU residents and peace of mind for village operators. Blue Phone also incorporates propriety safety back up features called "Voice Messaging as a Back Up" and "Call Back Integrity" which are unique to Blue Phone. These will allow alarm calls to be received even when a host computer is inoperable or a carer neglects to respond to an alarm call.

...or consider the 'HD5 Smart Dialler' Alternative

It has all the attributes of the Blue-Phone except for the handset and keypad



Accessories



Fixed wireless call points

These can be mounted in wet areas and strategically throughout the ILU.



Wrist Pendant

A waterproof wrist strap transmitter being an alternative to the similarly waterproof neck pendant.



Wireless Smoke Detector

Monitored smoke alarm via Blue Phone or Smart Dialler.



Outside Strobe

Visible warning light for directing village staff and Ambulance to ILU.



P.I.R

Detects inactivity and intrusion alerting village staff.



Hard Wired Interface (Multicode-09)

The Multicode-9 allows up to 9 hard-wired inputs



Emergency Call Features & Benefits

- Australian designed and manufactured
- Exceeds Aged Care Standard AS4607
- On-Site or Off-Site monitoring
- 3G two-way voice to voice backup
- Suits Professional or Family monitoring
- NBN Fibre connection compatible
- Smart-Dialler under-phone Dialler alternative
- Loud high quality Alarm 2-way voice contact
- Protocols to suit all monitoring centres
- Auto call escalation to ensure carer response
- Voice Messaging as an Alarm Back-Up
- Inbuilt 'call back integrity' to ensure contact
- Easy to self install and maintain
- Smoke detection and reporting to care staff
- 48 independent wireless alarm inputs
- 9 hard-wired inputs (option via Multicode-09)
- Daily OK -'Inactivity Monitoring'
- Voice reminders for important matters
- Pill Reminder Easy to Use
- Answer & hang-up via wireless pendant
- Auto and manual battery status checking
- Mode 3 secure (protected) connection
- Voice warnings for low battery, line-down etc.
- Built in home security intrusion alarm system
- 80 Hour constant charge battery backup
- Comprehensive remote programming capability
- Bluetooth connectivity

User Features & Benefits

- Brisling with latest Speakerphone user features
- A phone that is simple and uncomplicated to use
- Designed for the Older and/or Frail Residents
- LCD screen with caller ID, time/day display
- Photo-fit Speed dialing & phone book
- Desk or Wall mounting
- Extremely loud two-way Speaker-Phone
- Extra loud ringer (selectable)
- Handset volume boost
- Hearing aid induction loop in handset
- Talking day and real time clock
- Optioned sounding of dial key numbers
- Easy to self install and maintain

Home Security & Invasion Duress

Blue Phone also has a built in home security system to identify and report intrusion. Similarly it is able to silently generate duress calls with voice surveillance in the event of home invasion or domestic violence.

A full range of security sensors is available to accommodate almost any hostile event or environment including Intrusion, Smoke, Heat, Gas and Flood Detectors. The Home and Away (Arm/Disarm) functions can be activated via the key pad or by a special remote key-ring pendant.

Please see our informative video presentations

3G Backup

If the phone line becomes inoperative the HP5 will automatically switch to the 3G mobile network to despatch alarm calls and provide voice contact on call back. HP5 is programmable for just the processing of alarm calls via 3G or for all calls where no phone line exists. Calls to 000 Emergency services can be made via 3G regardless of any programming configuration. For use in remote areas where reception may be weak a selection of external antennas is available.

Voice Messaging & Call Back Integrity

Voice Messaging as a Back-Up is an excellent back-up facility for situations where the Blue Phone is being monitored 'On-Site' or 'Off-Site'.

If the monitoring terminal is inactive and unable to receive an alarm call, Blue Phone will escalate the alarm and deliver the alarm call directly to the carer's mobile or fixed land line phone.

The alarm can be delivered in the form of a voice message identifying the resident, then connect the carer with the resident via Blue Phone's 2-way loud speaker phone facility.

With on site monitoring this means a village manager does not have to worry if the site experiences a prolonged power failure or computer fault disabling the host computer.

Call Back Integrity is similarly a system to ensure the organization's 'duty of care' obligations whereby, if an alarm call is successfully received but not responded to within a predetermined time, Blue Phone will recognize this problem and will generate another alarm call. It will then escalating to the next dial up number until responded to or all dial up destinations are exhausted.

Back-up dial up numbers would include voice messaging to the carer's mobile phone or even as a last resort the 000 Emergency services.

Without these two features, modern emergency call devices are simply inadequate.

Monitoring Options

Monitoring arrangements include professional on-site and off-site and direct to mobile/landline as a back-up, or as the primary option.



Alarm calls can be received on DECT phones, pagers or direct to mobile phones, including SMS messaging, with escalation for priority calls and alarms that have not been acknowledged within set time frame parameters.

Contact our office so that we may give no obligation advice by recommending the better alternatives resulting from our 36 plus years of Emergency-Call Market Leader experience.

